

## BDO Canada

BDO Canada LLP (BDO) is one of a leading professional services firm offering assurance, accounting, tax, and advisory services. The firm has a workforce of 3,700 employees and more than 125 office locations across the country. As a professional services firm, data integrity, ensuring industry compliance and workforce productivity are crucial to its business success.

## THE CHALLENGES

BDO had been struggling to deploy a standardized and secure print solution across Canada leaving the majority of their office locations with a local printing solution. **With limited resources, setting up new offices and users on each system was time consuming for the IT team and costly for the firm.**

The firm's offices had limited reporting and a lack of cost controlling measures around their print activity.

**Deploying a unified solution on hundreds of printers and Multi-Function Devices of all different makes and models with full security, reporting and auditing capabilities was the goal.**

## THE SOLUTION

BDO needed to consolidate the management of all the printers across its office locations through a cost effective, easy to use secure solution. **QRX assumed responsibility of the current FollowMe solution expanding out to support the local offices.** By implementing a centralized server model, new office locations were easily added and able to realize the costs savings quickly.

Kim Watt, BDO's Chief Information Officer spearheaded the initiative.

A Monitoring tool on every enabled device ensured a full audit trail for regulatory compliance.

## THE OUTCOME

BDO streamlined the management of its printers across all office locations with automatic printer set up tools and consistent management capability throughout the entire printing environment. **One single, secure print solution for the entire organization.**

**"We have realized our goals and delivered a more robust, highly secure printing solution that is easier to support and reduced overall printing costs."**

**Printing of sensitive client data was controlled according to predetermined user access rights and automated print policy controls.**

Employees are able to print between office locations without manual allocation or assistance from the IT help desk.

**By streamlining the printing process, BDO found that print volumes have declined substantially and helped reduced office print costs by 27%.**



## KEY BENEFITS

- Secured Personal Identification Information (PII)
- Immediate ROI with reduced print cost by 27% (CPP)
- Eliminated branch office server costs
- Automated industry compliance
- Saved valuable professional services time
- Reduction in total print devices
- Reduced energy costs
- Reduced waste